

# SUTTON Homes of Care



## THE JOURNEY OF BETTY AND THE RED BAG



**1:** Betty has become unwell and so Jenny (the Care Home Lead) does an assessment of Betty's condition, liaises with the appropriate service and a decision is made that Betty needs to go to hospital.



**2:** While waiting for the ambulance, Jenny packs a Red Bag to go with Betty to the hospital.

### What goes into the Red Bag?

- |   |  |
|---|--|
| <b>Personal belongings:</b>   | <b>Standardised papers:</b>  |
| <ul style="list-style-type: none"> <li>• Day of discharge clothes</li> <li>• Toiletries</li> <li>• Personal aids</li> </ul> | <ul style="list-style-type: none"> <li>• Older Persons Assessment Form</li> <li>• CARES Escalation Record</li> <li>• MAR Sheet</li> <li>• This Is Me leaflet</li> <li>• Checklist</li> </ul> |
| <b>Medication/TTOs</b>  |  |



**4:** At hospital, Maria (the nurse) receives the Red Bag from the ambulance crew. The Red Bag identifies Betty as a Care Home resident, and the completed paperwork inside helps her understand Betty's medical background.



**3:** The Red Bag is given to the ambulance crew as part of the handover.



**5:** When Jenny comes to visit, Betty is feeling much better and they discuss her discharge from hospital with Maria and Bina (the doctor).



**6:** Betty's Red Bag is packed and ready for her return to the Care Home.

### What goes into the Red Bag?

- |  |   |
|--|---|
| <b>Personal belongings:</b>  | <b>Standardised papers:</b>   |
| <ul style="list-style-type: none"> <li>• Clothes</li> <li>• Toiletries</li> <li>• Personal aids</li> </ul> | <ul style="list-style-type: none"> <li>• Older Persons Assessment Form</li> <li>• CARES Escalation Record</li> <li>• Summary of discharge information</li> <li>• This Is Me leaflet</li> <li>• Checklist</li> </ul> |
| <b>Medication/TTOs</b>   |   |



**7:** When Betty arrives home, Jenny updates their records with the papers and medication received back in the Red Bag.



**8:** Betty is now back in her favourite chair and enjoying a cup of tea.